

New program offers training in telecommunications industry

Institute, WV – A new call center training program will be offered to people in the Huntington area who are looking for job readiness training in the telecommunications industry. “Your Future is Calling” is a program designed to educate people about telecommunications regardless of their background or experience. Classes will be offered at Unlimited Futures Inc., located at 1650 8th Ave, on November 12-16.

“Your Future is Calling” is a 40 hour course that covers topics such as professionalism, stress management, communication skills, computer skills, telephone etiquette, time management, and interviewing techniques.

“The program will lay a solid foundation for individuals who may not have the experience necessary to quickly adapt to a call center environment,” said Ursulette Huntley, course instructor.

Funding for the program is provided by Workforce West Virginia through a grant to West Virginia State University Extension. Training is provided at no cost to the participant by Fresh Horizons professional business training company.

Additional classes are currently being scheduled for both the Huntington and Charleston areas. For more information, contact Ursulette Huntley or Jaime Rinehart at the West Virginia State University Economic Development Center at (304) 720-1401.

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